Rainbow by Alcatel-Lucent Enterprise Quick Start Guide
for PC/Mac/Web

The main features of the Rainbow by Alcatel-Lucent Enterprise™ for the Desktop application include:
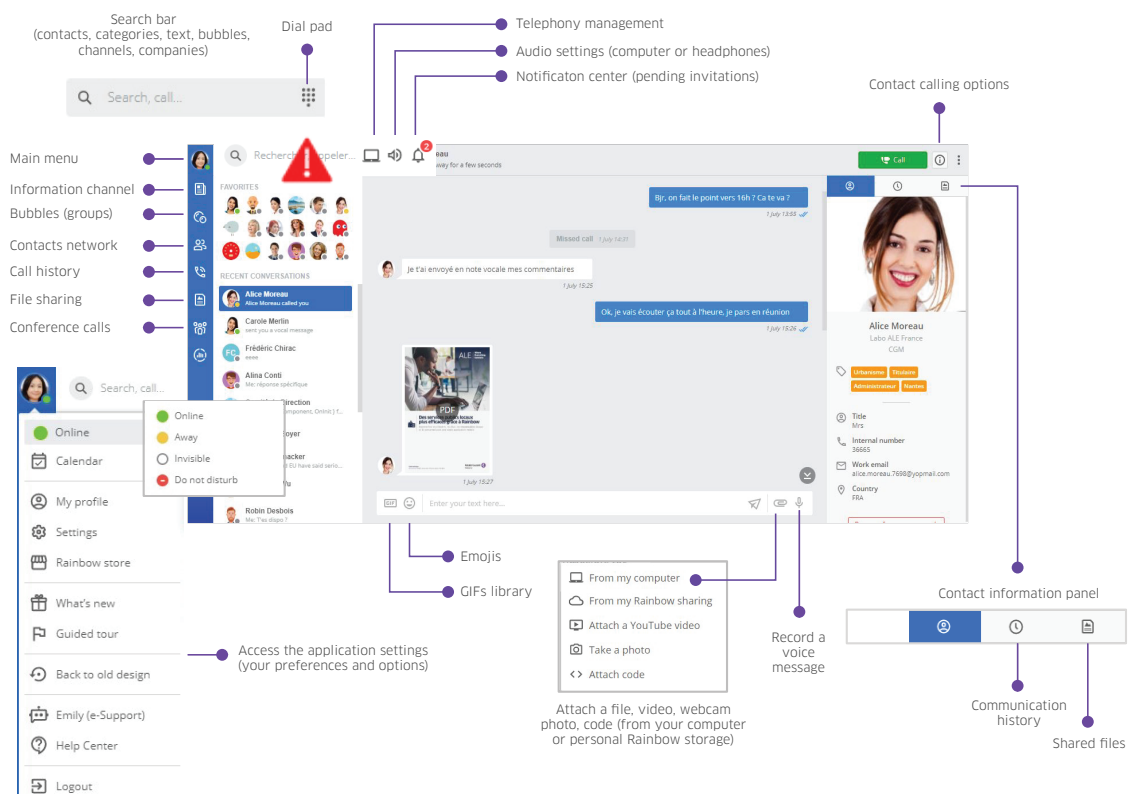
Telephony

- Remote control of your desk phone, one-click call, softphone, use of an external fixed or mobile telephone line
- Automatic availability detector (engaged, available, etc.)
- Voicemail notification
- Call management: re-dial, transfer, three-way conference, call forwarding to voicemail or another line
- Detailed call history
- Common telephone directory for all company users

Collaboration

- Contact management
- Contact search in both company directories and personal contact lists (Microsoft Outlook)
- Instant messaging and automatic presence identifier
- Audio/video communications with other users with screen sharing and recording capabilities
- Bubbles (groups) with users both within and outside the organization
- Video-web conferencing with up to 120 internal or external participants (voice, video, screen sharing), with 12 simultaneous video streams per participant (6 on smartphone)
- Audio conferences (with or without screen sharing) with up to 100 internal or external participants
- Access to an internal or external information channel feature with multimedia files and votes (text, links, images, files, videos)
- Personal cloud-file storage

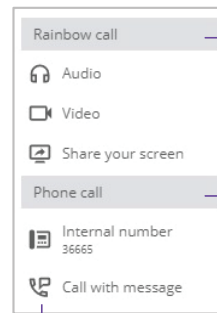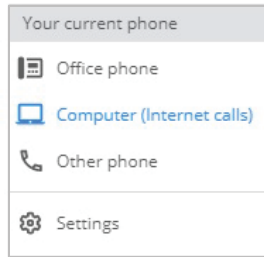## Discover your mobile collaboration solution

Search bar (contacts, categories, text, bubbles, channels, companies)

Dial pad

Telephony management

Audio settings (computer or headphones)

Notificaton center (pending invitations)

Contact calling options

Main menu

Information channel

Bubbles (groups)

Contacts network

Call history

File sharing

Conference calls

Online
Away
Invisible
Do not disturb

Online
Calendar
My profile
Settings
Rainbow store
What's new
Guided tour
Back to old design
Emily (e-Support)
Help Center
Logout

Access the application settings (your preferences and options)

Emojis

GIFs library

From my computer
From my Rainbow sharing
Attach a YouTube video
Take a photo
Attach code

Record a voice message

Contact information panel

Attach a file, video, webcam photo, code (from your computer or personal Rainbow storage)

Communication history

Shared files

Quick Start Guide
Rainbow by Alcatel-Lucent Enterprise for Desktop application

Manage phone calls

Select the preferred mode for your calls, depending on your work situation

Your Android or iPhone mobile

Your deskphone extension

Take calls on your computer (VoIP)

Another line, e.g. such as your home phone (remote working)

Manage preferences and call forwarding specifications

Your current phone

- Office phone
- Computer (Internet calls)
- Other phone
- Settings

Rainbow call
- Audio
- Video
- Share your screen

Phone call
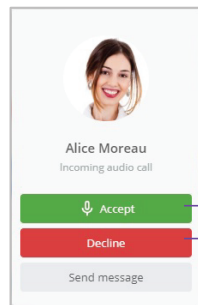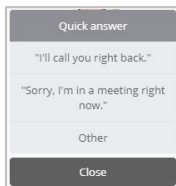- Internal number 36665
- Call with message

Make an audio or fideo call via the internet (VoIP) (this type of call does not use your business telephony system)

Make a phone call and reach your contact on his/her business phone number, as you would do with your phone (double calls, transfers)
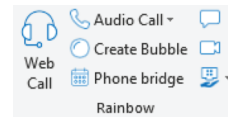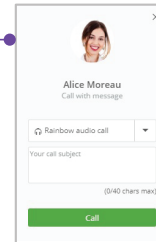
Incoming call pop-up

Send an instant message if you're unavailable

Quick answer

"I'll call you right back."

"Sorry, I'm in a meeting right now."

Other

Close

Alice Moreau
Incoming audio call

- Accept
- Decline

Send message

Accept

Accept call on your computer

Accept call on your phone

Decline an incoming call on your phone

Alice Moreau
Call with message

Rainbow audio call

Your call subject

(0/40 chars max)

Call

Web Call
- Audio Call
- Create Bubble
- Phone bridge

Rainbow

ACTIVE

Alice Moreau
In call

RECENT CONVERSATIONS

Carole Merlin
sent you a vocal message

Frédéric Chirac

Telephone call : Active

WAITING PHONE CALL(S)

Carole Merlin
On hold
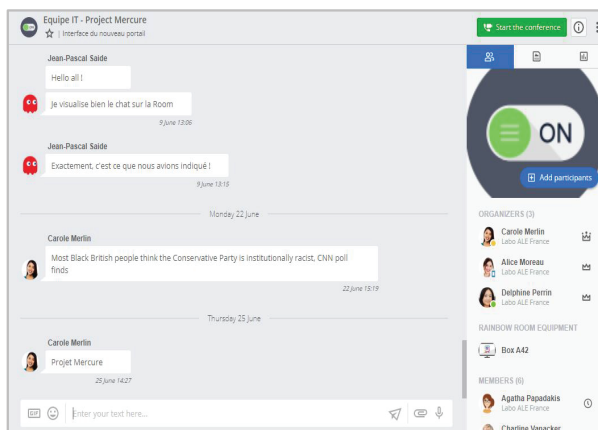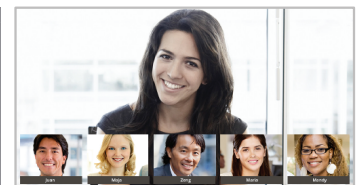
Transfer "Carole Merlin" to "Alice Moreau"

Start or pick-up a second call, then transfer it or start a three-party conference
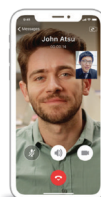
The Rainbow Microsoft Outlook add-in allows you to become even more productive through the addition of more communication capabilities (ex. click-to-call someone in your email)

Bubbles & web conferencing

- To create a bubble (group), give it a name and define a topic, then invite relevant participants (internal or external and users with or without a Rainbow account).

- You can send a web link to participants in order to join your Bubble. Simply copy and paste it into your email or calendar platform.

- At any time, you can start a web conference with all the participants in your group.

Equipe IT - Project Mercure
Interface du nouveau portail

Start the conference

Jean-Pascal Saide
Hello all !

Je visualise bien le chat sur la Room
9 june 13:06

Jean-Pascal Saide
Exactement, c'est ce que nous avions indiqué !
9 june 13:15

Monday 22 June

Carole Merlin
Most Black British people think the Conservative Party is institutionally racist, CNN poll finds
22 june 13:19

Thursday 25 june

Carole Merlin
Projet Mercure
25 june 14:27

Enter your text here...

ON

Add participants

ORGANIZERS (3)
Carole Merlin
Labo ALE France

Alice Moreau
Labo ALE France

Delphine Perrin
Labo ALE France

RAINBOW ROOM EQUIPMENT
Box A42

MEMBERS (6)
Agatha Papadakis
Labo ALE France

Charline Vanacker

- Web conferencing to enables you to benefit from audio, video and screen sharing capabilities with all participants

- Each participant can view up to five video streams at once and can select one to enlarge in the gallery mode or view up to 12 simultaneous video streams in the mosaic mode

- Anyone can connect to a conferencee via their web browser, mobile phone (Android & IOS), desktop (Windows or Mac), or through the **Rainbow Room** solution

John Atsu

Find out more about all the features offered by the Rainbow application by going to our online Help Center:
https://support.openrainbow.com/hc

You can also install the Rainbow application on your mobile.

Alcatel·Lucent
Enterprise